

**NEW!**

# MEMBER ASSISTANCE PROGRAM



## MEMBER ASSISTANCE PROGRAM (MAP) & WORK-LIFE SERVICES

A MAP is a company-sponsored benefit that offers the support and resources you need to address personal or work-related challenges and concerns. It's confidential and free to you and your household family members. Help is available 24/7/365 at 800.633.3353.

### ACCESS YOUR MAP & WORK-LIFE SERVICES

There are two ways to access your MAP and work-life services: Call 800.633.3353 or Visit [mygroup.com](http://mygroup.com)

Click on **My Portal Login** | Username: **fcv** | Password: **guest**

#### ASSESSMENT AND COUNSELING

Help is available 24/7/365 through our toll-free number. When members and family members call the MAP, they are offered a telephonic counseling session in which a thorough assessment can be conducted by a licensed, experienced clinician. Members and family members may opt for a video counseling session as an alternative. Reasons to use the MAP include: marital, parenting, stress, depression, work-related concerns, alcohol and drug use/abuse, grief and loss, or preventative.

#### ONLINE SERVICES

- English and Spanish sites available
- 7 content divisions: Parenting, Aging, Balancing, Thriving, Living, Working, and International
- Monthly Online Seminars and eLearning courses with certificates of completion
- Searchable databases and resource links for child care providers, elder care and related services, adoption resources, attorneys, certified financial planners, pet sitting, private and public high schools and colleges, and volunteer opportunities
- Savings Center: discount shopping program offering up to 25% discounts on name-brand items
- Relocation Center: an interactive program that allows users to preview communities across the U.S.

#### LEGAL SERVICES

- Free telephonic legal advice
- Free 30-minute appointment for legal consultation with a local attorney
- In most cases, 25% discount on ongoing legal services
- Legal forms available to download (such as wills, request for death certificate, etc.)
- Online legal encyclopedia
- Does not cover disputes or actions involving employer, MAP or business issues

#### FINANCIAL SERVICES

- Free financial counseling appointments
- Issues addressed include bankruptcy, budgeting, buying a home, college savings, retirement planning
- Educational materials and financial worksheets provided prior to appointments
- 40 financial calculators available online
- ID theft recovery through credit monitoring
- Discounted credit reports

