

Have you received a suspicious email lately? Check out these tips to help you identify potential phishing attempts!

## What is Phishing?

Phishing is when cybercriminals use emails, social media posts or direct messages to trick you into clicking harmful links or downloading malicious files. Phishing is a common "social engineering" attack in which a hacker attempts to deceive you instead of directly attacking your system. Falling for a phishing scam can expose your personal information, like passwords or credit card numbers, and can even result in cybercriminals installing malware on your device.

### Tip #1

**Unsolicited Emails:** Be cautious when receiving unexpected emails, especially those requesting personal information or urging you to click on links or download attachments.

### Tip #2

**Suspicious Sender:** Check the sender's email address carefully. Phishers often use email addresses that look similar to legitimate ones but may have slight variations.

### Tip #3

**Spelling & Grammatical Errors:** Be on the lookout for spelling and grammatical errors, generic greetings and urgent language. These are common signs of phishing attempts.

### Tip #4

**Links:** Before clicking on any link, hover your mouse over it to see the actual URL. Ensure it matches the expected destination and looks legitimate.



## Think before you click!

Take a second and imagine receiving an email that appears legitimate, with all necessary documentation provided, including a link or attachment that seems harmless. The email might use urgent language, asking you to verify your account details or download an important file. Everything seems normal until you realize that the email was a phishing attempt designed to steal your information.

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